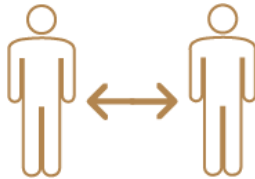


CAREFREE TRAVELS WITH PILLOWS HOTELS

At Pillows Hotels we take great care for the safety and health of our guests. Our staff is extensively briefed and understands the importance of the additional measures, developed in consultation with global and local public health authorities like the [WHO](#) and RIVM.

Social Distancing. Signage in public spaces will remind our guests to maintain social distancing.



- We have masks available for our guests and staff
- We use 'Aura Awareness' at our counter, a distance awareness device that reminds staff and guests to maintain a healthy distance
- Our staff will make sure not to exceed the amount of people that are allowed to be in one room
- We will evaluate guests body temperature at check-in. When you have more than 37,5 degrees Celsius we will welcome guests another time.

We always take great pride in maintaining the highest standards of cleanliness and hygiene.



- We have increased the frequency of cleaning our public areas (including lobbies, elevators, door handles, public bathrooms, etc.)
- We are using hospital-grade disinfectants that meet strict conditions
- We will continue to adjust food and beverage service in accordance with current food safety recommendations

In addition to our cleaning measures, we also prevent infection via indirect contact.



- We have disinfection columns in the public areas of our hotels
- There are disinfectant wipes available on the hotel room
- The amenities we offer in our room, are for one person use
- The moltons of our mattresses and pillow cases are being cleaned after every stay (exceptional in the hospitality industry)

We have created several online processes for our guests.



- Guests can check-in in advance, to shorten the time during check-in at the counter
- Guests can use a self-service check-out as much as possible where payment and check-out are being completed online